



COVID-19 Technology Response System

Weekly Update

October 9, 2020

Welcome to the Weekly Update for the COVID-19 Technology Response System.

The Department of Health and Senior Services (DHSS) offers a comprehensive and interoperable suite of software to empower public health agencies and give them all the tools they need to respond to COVID-19.

Each week we will provide information about new features, resources, upcoming releases, and other important information about the three tools that make up the Technology Response System: Electronic COVID-19 Case Reporting, EpiTrax and MO ACTS.

Check out the intranet sites here:







- [Electronic COVID-19 Case Reporting](#)
- [EpiTrax](#)
- [MO ACTS](#)

Question of the Week:

How do I export positive lab results in EpiTrax?

To ensure the export functions appropriately, add a character in the beginning of the field name (see highlighted below). Note that adding the underscore as the leading character in the example below modifies the "as" portion of the command. You can also name the field a more friendly column name and get the same outcome.

For more information, see the [Exporting Positive Lab Results in EpiTrax](#) guide or the [video walkthrough](#) for detailed information on exporting. There is also a helpful answer to this question on Page 26 of the [EpiTrax User Guide](#).

Actions	Column Name
 	<input type="text" value="patient_event_type"/>
 	<input type="text" value="patient_record_number"/>
 	<input type="text" value="_2019_nCoV_col_case_cdcreport_dt"/>

Electronic COVID-19 Case Reporting Updates:

Check out our new [User Guide and FAQs](#) for step-by-step guidance for each page of the system.

EpiTrax Updates:

Did you know you can re-open cases in EpiTrax? Head to the "Workflow History" section under the "Workflow Options" tab. This tab displays a history of the workflow actions.

If the most recent workflow action is "Investigation Complete," the LHD can re-open the investigation by clicking on "Workflow Options," then clicking "Re-open LHD." If the most recent workflow action is "Approved by LHD," or "Closed", the LHD should reach out to their District Epis to let them know that the case needs to be re-opened and why.

MO ACTS Updates:

We are now offering office hours 4 days a week:

- Tuesdays: 4:30-5:30 pm (immediately following the Tuesday LPHA call)
- Wednesdays: 10:00-11:00 am
- Thursdays: 3:30-4:30 pm
- Fridays: 10:00-11:00 am

What are office hours? If you have a question about MOACTS or EpiTrax and need immediate assistance, or if you would simply like to relay some feedback, join the next Office Hours session from our [interactive calendar](#)! System experts will be available to answer questions or walk through specific scenarios. We look forward to engaging with you!